



# Greater Rochester Physical Therapy

Welcome to Greater Rochester Physical Therapy and PowerCore Athletics! Thank you for selecting us as providers of your physical therapy care. Our experienced and dedicated staff is committed to providing a high quality of care.

## WHAT TO EXPECT:

- Your initial evaluation is scheduled for \_\_\_\_\_ at \_\_\_\_\_ AM/PM and will last approximately 1 hour. Your follow-up appointments will last approximately 30-45 minutes.
- As one of the obligations under your health insurance contract, we appreciate receiving your required co-payment at the time of each service.

## WHAT TO BRING:

- The enclosed Patient Information Packet completed and signed
- The prescription for physical therapy, if applicable
- Your insurance card
- Comfortable clothing that allows access to the body part we will be treating. Shorts are helpful for lower extremity evaluations. We do provide gowns, if desired.

## LOCATION:

- We are located 1/4 mile east of the Bay Towne Plaza (towards the village of Webster), next door to Canandaigua National Bank. We are building #2, in the rear of the parking lot.

## HOURS OF OPERATION:

- Monday and Wednesday, 7 AM to 8 PM
- Tuesday and Thursday, 7 AM to 6 PM
- Friday, 8:30 AM to 5 PM

## CANCELLATION POLICY:

To avoid being charged a cancellation/no show fee please give the office 24 hours notice if you are not able to attend your appointment. Please leave a message if you need to call on a weekend or after the hours of operation.

Please do not hesitate to contact us with any questions or concerns you may have. A member of the office is available to assist you with any benefit/billing issues during regular office hours. We look forward to meeting you!

The Greater Rochester Physical Therapy Staff

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